

開票後，*T 沒有票號怎麼辦？



若開票指令完成後，*T 沒有票號，請依下列方式處理，避免重複開票以及機場誤用機票的情況發生。[<發生原因.....請點我>](#)

☒ LRBWM

1.1SHIH/WINNYMS 2.1WANG/KRISTYMS 3.1CHEN/DAPHNEMS 4.1JEN/JOANNAMS

1 CI 601Y 23JAN 7 TPEHKG HK4 0740 0925 /DCCI*K2AC6L /E

2 CI 602Y 25JAN 2 HKGTPE HK4 1035 1210 /DCCI*K2AC6L /E

TKT/TIME LIMIT

1.TAW23AUG/

PHONES

1.TPE 27510399 MS CHEN-A

RECEIVED FROM - DC

A2U8.A2U8*ATW 0057/05OCT17 LRBWMZ H M

請依下列步驟做檢查，**切勿**直接重新下開票指令，將導致重複開票情況產生。

步驟 1：檢查 DQB*報表是否已入帳

☒ DQB*

SALES AUDIT REPORT-15OCT17 A2U8-ABACUS TPENMC

STOCK	TICKET	CPN/STK	PTR	ACT
-------	--------	---------	-----	-----

NUMBER	NUMBER	TYPE	LNIATA	IND
--------	--------	------	--------	-----

PNR-LRBWMZ JEN/JOANNAMS AGT SINE-ATW TIME 1457

COMMISSION - 671 NET AMOUNT - TWD 14149CA

2974658067478 AT ETR

PNR-LRBWMZ CHEN/DAPHNEMS AGT SINE-ATW TIME 1457

COMMISSION - 671 NET AMOUNT - TWD 14149CA

2974658067477 AT ETR

PNR-LRBWMZ WANG/KRISTYMS AGT SINE-ATW TIME 1457

COMMISSION - 671 NET AMOUNT - TWD 14149CA

2974658067476 AT ETR

PNR-LRBWMZ SHIH/WINNYMS AGT SINE-ATW TIME 1457

COMMISSION - 671 NET AMOUNT - TWD 14149CA

2974658067475 AT ETR

步驟 2：作廢重開

作廢方法：

步驟(1)：叫出電子機票檔

指令：☒ WETR*T<票號>

☒ WETR*T2974658067476«

ELECTRONIC TICKET RECORD

INV:0002982 CUST: PNR:LRBWMZ

TKT:2974658067476 ISSUED:15OCT17 PCC:A2U8 IATA:34312345

NAME:WANG/KRISTYMS

FOP: CHECK

CPN	A/L	FLT	CLS	DATE	BRDOFF	TIME	ST	F/B	STAT
-----	-----	-----	-----	------	--------	------	----	-----	------

1	CI	0601	Y	23JAN	TPEHKG	0740	OK	YCT90	OPEN
---	----	------	---	-------	--------	------	----	-------	------

2	CI	0602	Y	25JAN	HKGTPE	1035	OK	YCT90	OPEN
---	----	------	---	-------	--------	------	----	-------	------

FARE TWD13425 TAX 500TW TAX 547HK TAX 548YQ
TOTAL TWD15020
TPE CI HKG198.04CI TPE Q4.25 198.04NUC400.33END ROE33.5336

步驟(2)：作廢機票

指令：WETRV

檢查票號後，再執行一次WETRV

WETRV
¥REENTER IF 2974658067476 IS TO BE VOIDED-0551¥
WETRV
VOID MSG SENT IF WITHIN BSP APPROVED GUIDELINES

步驟(3)：*T 查看作廢機票

*T
TKT/TIME LIMIT
1.TAW/
TV 2974658067475-ET *VOID* A2U8*ATW 1504/15OCT*E
TV 2974658067476-ET *VOID* A2U8*ATW 1504/15OCT *E
TV 2974658067477-ET *VOID* A2U8*ATW 1505/15OCT *E
TV 2974658067478-ET *VOID* A2U8*ATW 1506/15OCT *E